

Social services client data will become available in MyKanta

MyKanta is an online service for all citizens. It is part of the Kanta Services maintained by Kela. The service was used by more than 3.5 million people in 2022.

In MyKanta, you can view your own patient data and, in the future, social services client data as well. The data will become available in MyKanta in stages over the period of 2023–2026.

Logging into MyKanta

You can log into MyKanta at kanta.fi.

To log in, you need a Finnish personal identity code and one of the following methods of identification:

- online banking credentials
- mobile certificate
- ID card with a chip.

What type of social services client data will be stored in Kanta?

In MyKanta, you can view the data that the professional handling your matter has recorded in the Kanta Services. The data is displayed in the same format in which it was stored by a professional.

You can use MyKanta to view

- data that has been recorded concerning you (such as decisions, service needs assessments and plans)
- information about the start of your client relationship
- contact information of your case worker.

You can find the information under Social Welfare Services Client Data.

What do I do if there's an error in my information?

If you notice any omissions or errors in your information, please contact the social welfare service professional handling your case. They will be able to make the necessary corrections to the data through their own client data system, from where they will be updated to MyKanta.

Why is my data not visible in My Kanta?

Social services client data will be added to MyKanta in stages starting from autumn 2023 onwards, and not all data will be visible immediately. More detailed information about viewing your data in MyKanta is available from the social welfare service professional handling your case.

You can control the use of your data in MyKanta

You can influence the use of your data by giving your consent to client data sharing for social services in MyKanta. When you give your consent, your data can be transferred between different social service providers in the future. This makes it easier for you to use social services, for example, when you move from one wellbeing services county to another or use both public and private social services.

The professional handling your case can serve you better when they can see from Kanta what social services you have previously received elsewhere. If you don't give your consent, the data will only be available to the operator that provided each social service.

Even though you can already control the use of your data in MyKanta, it is not yet possible to transfer the data between different actors. The sharing of data will be possible once the social service providers have made the necessary changes to their information systems.

MyKanta in brief

In MyKanta

- you can view their own health information, such as patient data, prescriptions and laboratory results recorded by healthcare providers
- gradually, you will also see your social services client data, such as client data recorded by social welfare services and the contact information of your case worker
- you can submit a prescription renewal request
- you can submit an organ donation testament and living will
- you can give consent or set up denials of consent to data sharing
- you can manage health or social services on behalf of your child or another adult.